

Particular Conditions of Travel Assistance University of Barcelona (EXP. 2025/64)

Lot 4. Travel and mobility assistance for the university community

**POLICY N° 394139 - ERASMUS OUTSIDE EUROPE STUDENTS
INCOMING - EUROPEAN UNION - MAXIMUM 6 MONTHS**

**POLICY N° 394143 - ERASMUS OUTSIDE EUROPE STUDENTS
OUTGOING - WORLDWIDE EXCEPT USA - MAXIMUM 6 MONTHS**

**POLICY N° 394144 - ERASMUS OUTSIDE EUROPE STUDENTS
OUTGOING - USA - MAXIMUM 6 MONTHS**

**POLICY N° 394140 - ERASMUS OUTSIDE EUROPE TEACHERS, RESEARCHERS AND STAFF PDI/PTGAS
INCOMING - EUROPEAN UNION – 7, 10 AND 15 DAYS**

**POLICY N° 394145 - ERASMUS OUTSIDE EUROPE TEACHERS, RESEARCHERS AND STAFF PDI/PTGAS
OUTGOING – WORLD CUP INCLUDING USA - 7, 10 AND 15 DAYS**

**POLICY N° 394141 - STUDENTS, TEACHERS, RESEARCHERS, TEACHING AND RESEARCH STAFF/PTGAS
EMPLOYEES AND FAMILY MEMBERS OF THE UNIVERSITY COMMUNITY
INCOMING - EUROPEAN UNION - 90, 180, 365 DAYS.**

**POLICY N° 394148 - RESEARCHERS, TEACHING AND RESEARCH STAFF/PTGAS AND FAMILY MEMBERS OF
THE UNIVERSITY COMMUNITY
OUTGOING – EUROPEAN UNION – 90, 180, 365 DAYS.**

**POLICY N° 394146 - RESEARCHERS, TEACHING AND RESEARCH STAFF/PTGAS AND FAMILY MEMBERS OF
THE UNIVERSITY COMMUNITY
OUTGOING – WORLDWIDE EXCEPT USA - 90, 180, 365 DAYS.**

**POLICY N° 394147 - RESEARCHERS, TEACHING AND RESEARCH STAFF/PTGAS AND FAMILY MEMBERS OF
THE UNIVERSITY COMMUNITY
OUTGOING – USA. - 90, 180, 365 DAYS.**

Travel Assistance Insurance Contract

1. Specific conditions

Policyholder	UNIVERSITY OF BARCELONA
NIF	Q0818001J
Address	Gran Vía Corts Catalanes, 585
Province	BARCELONA
Location	BARCELONA
C.P.	08007

Mediator	FERRER & OJEDA ASOCIADOS CORREDURIA DE SEGUROS, S.L	Code	230
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Type of contract	Annual Renewable Nominee
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Effect	01/02/2026	Expiration	31/01/2027	Days	365
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Bouquet	18 ATTENDANCE
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POLICY	POLICYHOLDERS	PROGRAM	ORIGIN	DESTINATION	TEMPORALITY	PREMIUM
52781	Erasmus outside Europe: Students	INCOMING	WORLD	EUROPEAN UNION	Max. 6 months temp.	€143.20
394143	Erasmus outside Europe: Students	OUTGOING	WORLD	WORLD EXCEPT THE U.S.	Max. 6 months temp.	€76.79
394144	Erasmus outside Europe: Students	OUTGOING	WORLD	USA	Max. 6 months temp.	€84.80
52783	Erasmus outside Europe: Teachers, Researchers and Staff PDI/PTGAS	INCOMING	WORLD	EUROPEAN UNION	7, 10, 15 days temp.	7 days: €11.1510 10 days: €15.9315 15 days: €19.74
394145	Erasmus outside Europe: Teachers, Researchers and Staff PDI/PTGAS	OUTGOING	WORLD	WORLD INCLUDING THE U.S.	7, 10, 15 days temp.	7 days: €21.88 10 days: €30.32 15 days: €38.74
52785	Students, Teachers, Researchers, Teaching and Research Staff/PTGAS Employees and family members of the university community	INCOMING	WORLD	EUROPEAN UNION	90, 180 or 365 days	90 days: €133.08 180 days: €145.69 365 days: €183.49
52786	Students, Teachers, Researchers, Teaching and Research Staff/PTGAS Employees and family members of the university community	OUTGOING	EUROPEAN UNION	EUROPEAN UNION	90, 180 or 365 days	90 days: €78.00 180 days: €100.50 365 days: €205.50
394146	Researchers, PDI/PTGAS employees and family members of the university community	OUTGOING	EUROPEAN UNION	WORLD EXCEPT THE U.S.	90, 180 or 365 days	90 days: €97.50 180 days: €127.35 365 days: €246.60
394147	Researchers, PDI/PTGAS employees and family members of the university community	OUTGOING	EUROPEAN UNION	USA	90, 180 or 365 days	90 days: €108.75 180 days: €132.66 365 days: €270.65

The maximum limits of the coverage expressed in "Insurance Coverage" of the General Conditions are:

A) MEDICAL ASSISTANCE AND TRAVEL ASSISTANCE COVERAGE

	COVERAGE	MAXIMUM LIMITS IN €
1	Medical, pharmaceutical or hospitalization expenses:	EUROPEAN UNION €50,000 WORLD WITHOUT USA €150,000 US€170,000
2	Emergency dental expenses abroad	100 €
3	Advance on deposits for hospitalization abroad:	EUROPEAN UNION €50,000 WORLD WITHOUT USA €150,000 US€170,000
4	Extension of stay	72 € day/10 days max.
5	Medical transfer or medical repatriation	Unlimited
6	Travel expenses for a companion	Unlimited
7	Accommodation expenses for companion of hospitalized insured persons	72 € day/10 days max.
8	Transfer or repatriation of mortal remains	Unlimited
9	Travel expenses of the companion of mortal remains	Unlimited
10	Criminal Defense Abroad	3.000 €

B) GUARANTEES OF INCIDENTS IN TRAVEL AND FLIGHTS

	COVERAGE	MAXIMUM LIMITS IN €
11	Lost or stolen luggage	450 €
12	Shipment of objects forgotten during the trip	120 €
13	Delay in the delivery of checked baggage by public transport	120 €
14	Early return of the insured due to the death of a family member	Unlimited
15	Early return of the insured due to a serious event that occurred in his or her habitual residence or professional premises	Unlimited
16	Advance of funds	1.500 €

C) TRAVEL ASSISTANCE SERVICES

	COVERAGE	MAXIMUM LIMITS IN €
17	Transmission of urgent messages	Includes

D) PRIVATE LIABILITY COVERAGE

	COVERAGE	MAXIMUM LIMITS IN €
18	Private Civil Liability	30.000 €

E) ACCIDENTS

	COVERAGE	MAXIMUM LIMITS IN €
19	Death and disability due to accident	6.000 €

2. How to Apply for Coverage

You must request assistance by telephone by calling **91.572.43.43** and if you call from abroad at **34.91.572.43.43** you must indicate:

- Name and surname.
- Insurance contract number.
- Address and phone number of where you are.
- Description of the problem you have posed.

Coverage and benefits that have not been requested from the insurer and have not been carried out by or with its agreement, will not give the right to subsequent reimbursement or compensatory compensation, however, when the insured due to circumstances of force majeure has not been able to contact the Assistance Center, he or she may request reimbursement of the expenses by writing to: IRIS GLOBAL Soluciones de Protección Seguros y Reaseguros S.A.U., Julián Camarillo 36, 28037, Madrid

Carrying the following:

- Reasons why he did not contact the Assistance Center. Insurance Contract Number.
- Originals of the invoices or receipts of the expenses claimed.
- Medical report stating the diagnosis of the disease and, where appropriate, the need to be repatriated.
- Death certificate and documentation proving the degree of kinship with the deceased in cases of repatriation due to the death of a family member.

3. Detailed information on data protection

Who is responsible for the processing of your personal data?

The controller of your personal data is

IRIS GLOBAL Soluciones de Protección Seguros y Reaseguros S.A.U., with registered office at Calle Julián Camarillo 36, 28037 Madrid, and with CIF A78562246 (hereinafter IRIS GLOBAL).

IRIS GLOBAL has formally appointed a **Data Protection Officer**, and has also enabled the following communication channel Dpo.Spain@irisglobal.es

How do we obtain your personal data?

Your personal data may come from a variety of sources:

- Data provided by you. When applying for insurance or for the formalisation of the contractual relationship
- The management, maintenance and development of the contractual relationship.
- The processing of claims arising from the insurance contract.
- Data from publicly accessible sources or public records
- Data from accident files.
- Data from fraud files.

- Data from external sources (e.g. IRIS GLOBAL providers, third-party databases, social networks, etc.).

IRIS GLOBAL informs you that, if your data is obtained from external sources, they will be processed only for the purposes described in these specific conditions, this document serving as sufficient information in relation to the use we make of your data and the conditions of processing. Unless you expressly request it, a new informative clause will not be sent to you in such cases.

Types of personal data

While the contractual relationship is in force, IRIS GLOBAL may process the following personal data:

- Your identification and contact details (e.g., name and surname, NIF/NIE, postal and email address, telephone numbers, etc.).
- Data relating to your personal characteristics (e.g. age, date of birth, marital status, etc.), as well as data relating to your social and family circumstances (relationship with other insured persons or beneficiaries of this policy, whether you are acting as a legal representative of any of them or whether any of them are acting as your legal representative, etc.).
- Data relating to your employment and/or academic status (e.g. whether you are employed or unemployed, your current employment status, etc.).
- Data of your socio-economic and economic situation (e.g. your bank account or bank card number).

We also inform you that IRIS GLOBAL may process personal data of other people who are covered by the policy, exclusively if necessary for the management of the purposes of the insurance contract. In the event that you have provided personal data of other people, we remind you that by formalizing the insurance application, you guaranteed to have obtained the consent of said people for the performance of the processing of personal data carried out by IRIS GLOBAL in the execution and development of the insurance contract (in the case of minors, You should have obtained the consent of your legal representatives if you are not one of them), as well as you should have informed these people of their rights and the purposes of the processing of their data.

Finally, and especially, we inform you that, for the execution of the policy, it may be necessary to process your **health data** or medical services or health care received that may arise from the processing of a claim or, where appropriate, data necessary for the assessment of the risk). We remind you that IRIS GLOBAL will only process this category of data for the purposes of the execution of the insurance contract and, exclusively, in the event that it is entitled to do so.

For what purposes do we process your personal data?

At IRIS GLOBAL we will process your personal data for the following purposes:

- Manage the insurance contract, as well as maintain, develop and control the contractual relationship.
- Comply with legal obligations applicable to IRIS GLOBAL.
- Carry out activities to assess and monitor their profile as an insured, as well as the risk associated with the policy, and scoring and segmentation techniques (risk assessment, analysis and pricing) may be applied.
- Detection of fraudulent use of data in the establishment of contractual or pre-contractual relationships (fraud detection).
- Prevention and/or detection of money laundering and/or terrorist financing activities.
- Management of activities that allow the evaluation of their financial solvency and credit.
- To send you advertising or promotional information that may be of interest to you through postal, telephone or electronic means (e-mail, SMS and other means of electronic communication) relating to products and/or services that IRIS GLOBAL markets, including on the basis of the preparation of your profile that may be made with internal and external data, as detailed in this clause, exclusively

if you have consented.

- To send you advertising or promotional information that may be of interest to you by post, telephone or electronic means (e-mail, SMS and other means of electronic communication) relating to products and/or services of third parties with which IRIS GLOBAL has established collaboration agreements, such as insurance companies, credit institutions, welfare institutions, managers of nursing homes, administrative activities and auxiliary services, education, health activities and social services, health, exclusively if you have consented.
- To send you advertising or promotional information that may be of interest to you, e.g. about events and news of general interest, greetings, such as on the occasion of your birthday, by post, telephone or electronic means (e-mail, SMS and other electronic means of communication), only if you have consented.
- Carry out customer profile assessments (including yours) and apply segmentation techniques, with internal data held by IRIS GLOBAL, and with external data (e.g. from third-party databases), in order to make improvements in the communications we carry out and offer you appropriate offers of products and services according to your needs, even after the contractual relationship has ended, only if you have consented.
- To keep your data once the contractual relationship has ended, in order to be prepared by IRIS GLOBAL specific profiles in relation to the products and services it markets, and to send you advertising or promotional information through postal, telephone or electronic means (email, SMS and other means of electronic communication) relating to such products and services marketed by IRIS GLOBAL, only if you have consented.

What is IRIS GLOBAL's legitimacy for the processing of your data?

The legal basis for the processing of your data lies in the **development and execution of the contractual relationship** formalised between you and IRIS GLOBAL, as well as in compliance **with legal obligations** that are applicable to IRIS GLOBAL.

Likewise, there is also the **legitimate legal basis** of IRIS GLOBAL's legitimate interest for purposes such as the assessment, analysis and pricing of risks, for the prevention of fraud or for the prevention and/or detection of money laundering and/or terrorist financing activities. We also invoke this condition for the processing of health data for the purpose of assessing damages, for the settlement of claims, for the assessment of risk and, where appropriate, any other activities arising from the management and processing of the insurance contract.

Likewise, as a legitimate basis, the fulfilment of a mission carried out in the **public interest** or in the exercise of public powers conferred on the data controller, such as for the prevention of fraud, or for collaboration with the State Security Forces and Corps, is contemplated.

In addition, the **consent** we request from you for different processing purposes, such as for the performance of commercial and/or advertising actions or communications that may be of interest to you, either about our products or services that we offer, or about products and/or services of third parties with which IRIS GLOBAL establishes collaboration agreements. In the same way, we ask for consent to be able to carry out customer profile assessments, and apply segmentation techniques with internal and/or external data, in order to introduce improvements in the communications we carry out and offer offers of products and services appropriate to their needs, even after the relationship has ended.

To whom will your personal data be disclosed?

The personal data processed by IRIS GLOBAL to achieve the detailed purposes and in accordance with the legal conditions explained above, may be communicated to the different recipients, especially with the aim of guaranteeing the correct development of the contractual relationship with our clients and thus providing them with the appropriate service in each case. In this sense, in addition to having to provide personal data by legal imperative in the event of an official request from a public body, it is necessary for us to work with a network of national and international suppliers and collaborators to achieve our

objectives. Therefore, in short, it is necessary for us to communicate personal data to different collaborators and in order for it to be a legitimate communication, we request consent, and we communicate them – whenever necessary – to the following recipients:

- To collaborating entities, public or private, that intervene in the management of the insurance contract (reinsurance companies, co-insurance or intervening in the management of the policy, suppliers), which may be national, EU at European level, or international located in third countries, in the event that we have to provide travel assistance abroad, for example.
- To companies of the same or intra-group of insurance companies for compliance with supervisory obligations.
- To Public Bodies and Administrations, in compliance with legal obligations or for the management of the services of the insurance contract or that are requested.
- To possible third parties interested in the processing and management of claims arising from the execution and development of the insurance contract (interested parties, injured parties, beneficiaries, etc.), provided that the communication of data is strictly necessary.

We would like to point out that your personal data will only be communicated to third parties when it is strictly necessary to achieve the purposes described above, taking into account compliance with the principles relating to the processing of lawfulness, fairness and transparency, data minimisation, purpose limitation, and integrity and confidentiality.

How long do we keep your data?

Personal data will be kept for the duration of the contract and, subsequently, taking into account the legal deadlines that are applicable in each specific case, the type of data and the purpose of the processing.

You can request more information about data retention periods at: proteccion.datos@irisglobal.es

What are your rights in relation to the processing we do of your data?

We inform you that you have the right to access your personal data and obtain confirmation as to how such data is being processed. You also have the right to request the rectification of inaccurate data or, where appropriate, request its deletion when, among other reasons, the data is no longer necessary for the purposes for which it was collected.

We remind you that you have the right to object, at any time, to the processing of your data for advertising or promotional purposes.

In certain circumstances, you may request the limitation of the processing of your data, in which case we will only keep them for the exercise or defence of possible claims.

In addition, also in certain circumstances, you may object to the processing of your personal data for the purpose informed, without this affecting the lawfulness of the processing based on prior consent. In this case, IRIS GLOBAL will cease to process the personal data, unless there are legitimate reasons, or to guarantee the exercise or defence of possible claims.

Finally, you may exercise the right to portability and obtain for yourself or for another service provider certain information derived from the contractual relationship formalised with our entities.

You may exercise these rights by:

- Letter addressed to:

IRIS GLOBAL Soluciones de Protección Seguros y Reaseguros S.A.U. to the postal address Julián Camarillo 36, CP 28037, Madrid.

- Letter addressed to the email address proteccion.datos@irisglobal.es

In both cases, it is required to prove the identity of the person exercising their rights, by sending a copy of their DNI, NIE, Passport or equivalent document, on both sides.

We will respond to your request within a maximum period of one month from receipt of it. This period may be extended by a further two months if necessary, taking into account the complexity and number of applications.

We also inform you that you may withdraw consent at any time, in the event that consent has been granted for a specific purpose, without this affecting the lawfulness of the processing based on consent prior to its withdrawal.

Finally, you also have the right to lodge a complaint with the Spanish Data Protection Agency, the competent supervisory authority in matters of data protection. However, in the first instance, you may file a complaint with the Data Protection Officer, who will resolve the complaint within a maximum period of two months.

CONSENTS REGARDING THE PROCESSING OF PERSONAL DATA

1. Processing of data to provide you with the requested service in the event of a claim, including by transferring them to our suppliers when necessary exclusively. (answer YES or NO)
2. Sending advertising and promotion of products and services marketed by IRIS GLOBAL based on the creation of your profile. Such processing may take place even after the termination of the contractual relationship between you and IRIS GLOBAL. (answer YES or NO)
3. Sending advertising and promotion of products and services marketed by third parties with which IRIS GLOBAL establishes collaboration agreements. (answer YES or NO)
4. Sending advertising and promotion about events and news, as well as greetings (birthdays, Christmas, etc.). (answer YES or NO)

In order to obtain any of the benefits provided for in the Insurance Contract, the Insured must contact the Insurer's 24-hour Assistance Centre by telephone, at 91 572 43 43 if calling from Spain, or 34 91 572 43 43 if calling from abroad.

The Insurance Contracting Party acknowledges having received, prior to the signing of the Contract, all the information relating to the legislation applicable to the Contract, claims against the Insurer and the Insurer's nationality and registered office, expressly undertaking to inform the Insured of such matters.

The Insurance Contracting Party accepts the foregoing Particular Conditions and, expressly, insofar as they modify or limit the Guarantees indicated in the General Conditions, a copy of which is hereby received, and signs as a sign of agreement.

Madrid, 30 January 2026

THE CONTRACTING

PARTY THE INSURER



Sergio Real Campos



Iris Global Soluciones de Protección Seguros y Reaseguros, S . To. U.

www.irisglobal.es